

Financial Policy



4501 Aerial Way, Big Stone Gap VA 24219
276-524-1214

FULL PAYMENT IS DUE AT TIME OF SERVICE

Our office gladly accepts Visa, MasterCard, American Express and Discover.
We **DO NOT** accept **CASH, CHECKS** or **CARE CREDIT**.

Cancellations and Missed Appointments

Appointments are valuable blocks of time; when an appointment is broken or cancelled with short notice we are often prevented from filling that time and helping other patients. Please give at least **24 hours** notice when you will not be able to make your scheduled appointment. There will be a **\$25** charge if you have missed **3** or more appointments without notice. Additionally, if you are more than **15** minutes late for an appointment, you may have to be rescheduled.

Hospitalizations and Surgeries

There will be a **deposit** of **\$150** or **25%** of the estimated total, whichever is greater, for all surgeries and hospital stays. If the amount of the deposit is more than the total amount due at check-out, you will be refunded or credited the remaining amount.

Delinquent Accounts

Any account that is unpaid for 30 days or longer will accrue monthly service charges. Also, we reserve and will exercise the right to take legal action on any account 90 days past due. All expenses incurred as a result will be the client's responsibility, as permitted by law.

By signing below, I certify I have read, understand and agree to this financial policy.

Client Signature _____ Date _____